

# Doug A Stewart

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## Network Engineer

Driven IT enthusiast, gaining experience with Remote Desktop Procedure (RDP), SQL, and Red Hat Enterprise Linux (RHEL) through professional work and a home lab. Currently spending my downtime by practicing Python, exploring tryhackme.com, tinkering in my home lab, deploying new systems to cement my coursework, and helping friends work through computing issues.

Core proficiencies:

- National Team Leadership
- Process Improvement
- Data and System Analysis
- Budget Management
- Microsoft Office

### CERTIFICATIONS

- CompTIA CIOS
- CompTIA A+
- CompTIA Network+
- CompTIA Security+ (ECD 10/2023)

### HIGH-IMPACT RESULTS

- **Turned around a low performing underwriting organization** by traveling and training underwriting centers. By focusing on clear interdepartmental communication, I was able to increase accuracy scores for modification underwriting by 18%, maintaining 95% scores after the training sessions. I was also able to reduce average time to completion for underwriting by 2 weeks bringing the organization within government regulations.
- **Restored aged computer and launched as a home server** running RHEL that works as a DNS sinkhole, network accessed storage (NAS), and Network Video Recorder (NVR).
- **Launched website resume**; purchased a domain, designed, and launched a website detailing my start and growth in IT; exploring and modifying the HTML code to present an accurate image of who I am.

### PROFESSIONAL EXPERIENCE

#### Spark Power

2023–Present

#### Renewable Power Operator (2023-Present)

- Monitor and manage 320 solar energy sites, troubleshooting connectivity and energy production issues using (RDP).
- Worked on SQL server, consolidating 13 proprietary interfaces into unified presentation of site information and performance. Identifying issues with shifting inputs and implementing solutions to prevent further manual maintenance.
- Daily production reports for several sites, comparing estimated production to actuals, including analysis for underperformance that was sent to the asset manager and customer.
- Clearly and concisely communicate with federal regulators, informing of production limitations and energy curtailment restraints.

#### Gateway Church – Senior Security Officer

2019-Present

#### Thrivent Financial – Financial Planner

2018-2019

#### Triumph Aerostructures

2016–2018

#### Engineering Aide (2016-2018)

- Used advanced Excel techniques (filters, pivot tables, macros, VBA, and lookup tables) to reduce a weekly effort of 30-40 hours, into a 30-minute process for consolidation of information from six engineering systems.
- Researched and provided recommendations on purchase of additional electronic tools to assist in software license management, task tracking, and database configuration.
- Managed team of five interns, growing their skill in the Microsoft suite and standardizing processes and reports to allow quick handoff and development of presentations.

#### Wells Fargo – Mortgage Loan Processor

2015-2016

#### Bank of America – Project Manager

2010-2015